

Lodge-ical News – April 2010

Internet Training: CLASS SCHEDULE – NEW CLASS

Class Title: **Lodge-ical From A-Z**

Date and Time: **Tuesday, May 18, 2010.** 10am – 12pm Mountain Time.

Cost per Student: \$65 (if you are not keeping current with your annual maintenance/support agreement, please call for pricing).

Course Overview: This crash course is primarily geared towards those people who are working at your business for the summer season. Little to no experience with Lodge-ical is required. We will instruct you on how to use Lodge-ical as a day-to-day software application. Certain topics such as Maintenance will not be covered as this topic is generally reserved for management.

Contact us now to make a reservation. We require a minimum of 5 students but will not exceed 10 students. We are also scheduling Wednesday, May 19th in case an overflow day is needed.

Course fees are non-refundable, non-transferrable, and are required prior to the class date.

If you are interested in this class but neither day is suitable, please contact us.

User Tip: Operational Reports

Many of you are gearing up for your summer season. Your priorities up to now have focused on your physical structures, equipment, part-time staff, gift shop inventory, and much more. We suggest that you also take some time to analyze your internal office operations. How will Lodge-ical play into your daily routine? Before you open up a new Excel workbook to record guest-related data, take the time to review the Operational Reports built into Lodge-ical. Use the Assumed Mealcount report to help with meal planning and table setup, the Housekeeping report to track room assignments and cleaning schedules, the Activity reports to schedule your daily resources and keep track of your guest's whereabouts, and the Personal Data reports to ensure that your guests' special request's are acknowledged.

Technology Tip: Storing Data on an External Device

Recently, a few of our clients have chosen to store Lodge-ical data on an external device (such as an external hard drive or network storage device a.k.a. NAS). Lodge-ical was not designed for these types of storage devices; therefore, we do not support this method. There is a high probability of data corruption with any device that may get accidentally disconnected. As far as NAS devices, they may require a skilled administrator to maintain and do not always prove to be reliable (they were not designed to be a general purpose server). The NAS device would have to be set up to be 100% compatible with the Microsoft Windows operating system; but again, there remains a possibility of data corruption especially when used with a Microsoft Access database (which is what Lodge-ical was written with).